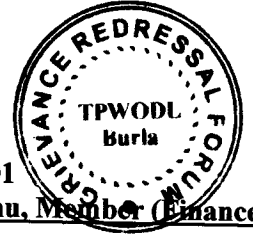


## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



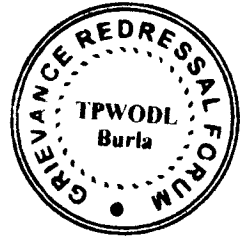
Ref: GRF/Burla/Div/DED/ (Final Order)/ 1999(4)

Date: 24.09.2024

Present:Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/612/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Khageswar Rana C/O-Seema Rana At/Po/Ps-Laimura Dist-Deogarh	4141-1519-3073	8280638913	
3	Respondent/s	S.D.O (Elect),Deogarh	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh



**Appeared**

**For the Complainant-** Khageswar Rana  
Represented by Seema Rana

**For the Respondent -** SDO(Electrical), Deogarh, TPWODL.

**GRF Case No- BRL/612/2024**

Khageswar Rana  
C/O-Seema Rana  
At/Po/Ps-Laimura  
Dist-Deogarh  
Consumer No-4141-1519-3073

**VRS**

SDO(Electrical), Deogarh, TPWODL.

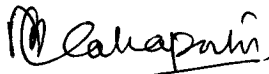
**COMPLAINANT**

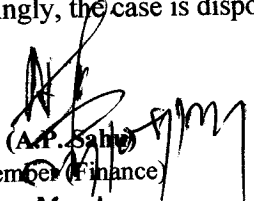
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B. Mahapatra)  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.P. Sahu)  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
A.K. Satapathy  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Khageswar Rana, C/O-Seema Rana , At/Po/Ps-Laimura , Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S) GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orerc.org](http://www.orerc.org) under the "head "Cases-> "GRF".)

6/2/2024

GRIEVANCE REDRESSAL FORUM

Complaint No. 79 Received No..... Consumer No. 414/1519-0073  
Dt.....

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

TPWODL, Burla  
Sima Rana  
D/O. Khageswar Rana  
AT/PO/PS- Raimura  
Dist - Deogarh  
8280638913

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୂଳ ଲାଗୁ କାର୍ଯ୍ୟ, ଉପରୋକ୍ତ କର୍ମଚାରୀଙ୍କ  
ଦ୍ୱାରା କରାଯାଇଥିବା ଅନିଚ୍ଛାପୂର୍ଣ୍ଣ  
କାର୍ଯ୍ୟକୁ ସଫଳତା ସହ  
କାର୍ଯ୍ୟକାରୀ କରିବାକୁ

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Deogarh  
Date: - 28/08/2024

\* Please add additional sheets if necessary

Y Seema Rana  
Signature of the Applicant  
DL 9 01/11/24